



Delete My TAPP® Account

If you're having an issue on TAPP or the TAPP Service, we might be able to help. Please contact us at: hello@tapp.world to let us know how we may assist you. If you want to delete your account, you can follow the next steps. We're sorry to see you go!

How to delete your TAPP® Account

When you delete your account, your account settings, profile, Content (e.g. Photos, Videos, Albums, Lists, Recommendations), chats, comments, notes, likes, device data, location data and the friends you've connected to — will be permanently removed from your TAPP Account. We may retain some personal data for certain legal, security, and business needs. For example, we'll retain information about any purchases you may have made through TAPP or the Service, and when you accepted our Terms of Use and Privacy Policy. For more information, please refer to our [Privacy Policy](#).

To permanently delete your account:

1. Open the TAPP from your device;
2. From the navigation bar below, open Friends tab  ;
3. From the top right corner, open settings menu  ;
4. From the drop-down menu select Delete Account;
5. Choose between the following options:
 - a. Deactivate and delete in 30 days;
 - b. Delete immediately.

After taking the steps to delete your account, it will first be deactivated for **30 days**. While your account is deactivated, your friends will not be able to contact or interact with you on TAPP® and the TAPP Platform.

After **30 days**, your TAPP® Account will be permanently deleted.

How to reactivate your TAPP Account within 30 days?

Want to reactivate your account? It's easy! Just log back in to the TAPP on your device with your email and password [within 30 days](#) of deactivating your account. While your account is deactivated, you can only log in with your email and password. Please Note: It can sometimes take 24 hours before a deactivated account can be reactivated.